GRRL STRATEGIC PLANNING FRAMEWORK 2013-2015

MISSION:
Explore. Learn. Connect.

VISION:
Making a difference by connecting our communities to information.

SERVICE PRIORITIES

Service Priority 1

LITERACY

Description: All people will have the resources they need to develop and improve their literacy skills.

- **Goal #1: Children under age 5, and their families or caregivers, will have materials and services that ensure readiness to enter school prepared to learn to read, write, and listen.**
- **Goal #2: Provide materials and services that encourage children grades K-8 to develop and maintain their literacy skills.**
- **Goal #3: Provide materials and services that assist residents develop and maintain their digital literacy skills.**

Service Priority 2

ACCESS

Description: All people will have access to reliable sources of information in welcoming virtual or physical spaces.

- **Goal #1: Provide virtual services that promote patron access to information.**
- **Goal #2: Provide physical spaces and explore alternative services that support patron access to information.**
- **Goal #3: Evaluate current open hours and locations; adjust as appropriate to enhance patron access.**

Service Priority 3

LIFE LONG LEARNING

Description: All people will have the resources they need to explore topics of personal interest, continue to learn and to compliment their quality of life.

- **Goal #1: People of all ages will be provided with materials and services to support lifelong learning and personal enrichment.**

- **Goal #2: Children will have materials and services that stimulate their imaginations and provide pleasurable reading, viewing, and listening experiences in pursuit of lifelong learning.**

- **Goal #3: Teens will have materials and services that respond to their current interests and provide pleasurable reading, viewing, and listening experiences in pursuit of lifelong learning.**

Service Priority 4

INFORMED DECISIONS

Description: All people will have the resources they need to identify, locate and evaluate information to make decisions.

- **Goal #1: Library users will benefit from a well-trained and knowledgeable staff who serves the public courteously, effectively, and efficiently.**

- **Goal #2: Community members will understand how library collections, programs, and services enhance their lives.**

- **Goal #3: Residents will have access to library resources that assist them in developing the skills needed to search for, locate, evaluate, and effectively use information to meet their needs.**